

KELLEY DRYE & WARREN LLP

A LIMITED LIABILITY PARTNERSHIP

WASHINGTON HARBOUR, SUITE 400

3050 K STREET, NW

WASHINGTON, DC 20007

(202) 342-8400

FACSIMILE

(202) 342-8451

www.kelleydrye.com

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May 3, 2019

Gwen R. Pinson
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, Kentucky 40601

Re: Network Billing Systems, LLC¹ Status Update to
BCN Telecom, Inc. Notice of Service Termination

Dear Ms. Pinson,

On or about April 8, 2019, BCN Telecom, Inc. ("BCN") served Network Billing Systems LLC ("NBS") with formal notice of service termination in connection with a wholesale agreement between the companies. NBS currently serves certain of its customers using services provided through the agreement with BCN. NBS submits this letter to apprise the Kentucky Public Service Commission ("Commission") regarding the status of the dispute.

Following initial notice of the proposed service termination, NBS reached out to BCN and entered into discussions aimed at resolving the situation in a manner that would avert any impact upon NBS customers. Based upon those discussions, NBS and BCN have reached agreement to adopt a "standstill period," delaying the proposed termination for a period of time in order to provide NBS with sufficient time to migrate its customers away from the BCN network. Consequently, the termination of services that BCN proposed to conduct in Kentucky will not occur. Instead NBS will migrate any of its customers currently supported through the underlying BCN services to another underlying carrier. This process is expected to be seamless and should have no impact upon NBS's end-user customers.

NBS will notify the Commission when the migration of its Kentucky customers away from the BCN network is completed. Should there be a change in the companies' arrangements such that an interruption or discontinuance of service could occur, NBS will notify the Commission and comply fully with any applicable Commission requirements.

¹ Network Billing Systems, LLC has obtained Commission approval to change its operating name in Kentucky to Fusion Connect, LLC effective June 1, 2019.

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Please feel free to reach out to us if there are any questions.



Winifred Brantl
Kelley Drye & Warren LLP
3050 K Street, NW Suite 400
Washington, DC 20007
(202) 945-6649
wbrantl@kelleydrye.com

Counsel for Network Billing Systems, LLC

cc: James P. Prenetta, Jr.